

#1 in Customer Service Index 99.14%

#1 Quality Control Auditing

#1 Fastest Appraisal Cycle Time

#1 Highest Savings Per File Average



2008 American Property

Claims

Your Partner For Success

American Property Claims is known throughout the insurance industry for delivering tangible results through their industry leading appraisals and claims solutions. A reputation that has come through the company's tenacious work ethic, excellent customer service, and a continual roll out of forward-thinking technology. All claims are processed through the company's revolutionary Directlink system, the most advanced claims system on the market. The Directlink system streamlines the claims handling process, rapidly reducing cycle times and average loss paid. It also houses many value added solutions including detailed reporting solutions with live 'real time' graphs, trends reports, and a wealth of analytical data that claims managers can use to effectively run their office. The Directlink system can be fully integrated with any client's legacy system making it an essential tool for any insurance company looking to streamline their operations.

At A Glance:

States APC Services: 35

Appraisers Nationwide: 389

Ranked #1 in Cycle Time: 4.2 days

Ranked #1 Files Inspected within 24 hrs: 41%

Ranked #1 Files Completed within 72 hrs: 72%



Our Staff:

Certified Property Claims Law Specialists

Certified Fair Claims Practices

Full Liability and E&O Coverage

Licensed Adjusters

Industry Leading

Adjusting Services:

- Mobile Homes
 - Residential
 - Manufactured Homes
 - Commercial Buildings
 - Water Losses
 - Fire Losses
 - Windstorm Damage
 - Hail Losses
 - Recreational Vehicles
 - Motorhomes
 - Specialty Fixtures
 - Quality Control Audits
- Performed on Every File



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Contact American Property Claims for more information on how we can bring visible results to your office. >>>